The Four Futures of Work

Peter Freeth





- **★**Taylor Report
- ★4 scenarios for 2035 UK economy
- ★Why is there a 'good work gap'?
- ★What is the impact of technology?
- ★How can we modernise our 'social contract'?





4 impact areas of technology

- Automation
 - self service checkouts
- **★**Brokerage
 - eBay, AirBNB, Uber
- **★**Management
 - Al interviews, resource planning
- ★Digitisation
 - Netflix, Office 365, IoT







- ★Rapid development of technology
- **★**Quality of services increases
- ★ Cost of provision decreases
- ★ Economic growth centred on R&D and production
- ★Workforce slow to respond





- ★ Detailed and widespread data and analysis
- ★Invasive measurement
- Reward based on merit
- ★ Economic growth based on information
- ★Workforce divided



		1 month	6 months	12 mont
0	Positive	11	48	115
0	Neutral	0	0	0
0	Negative	0	0	0



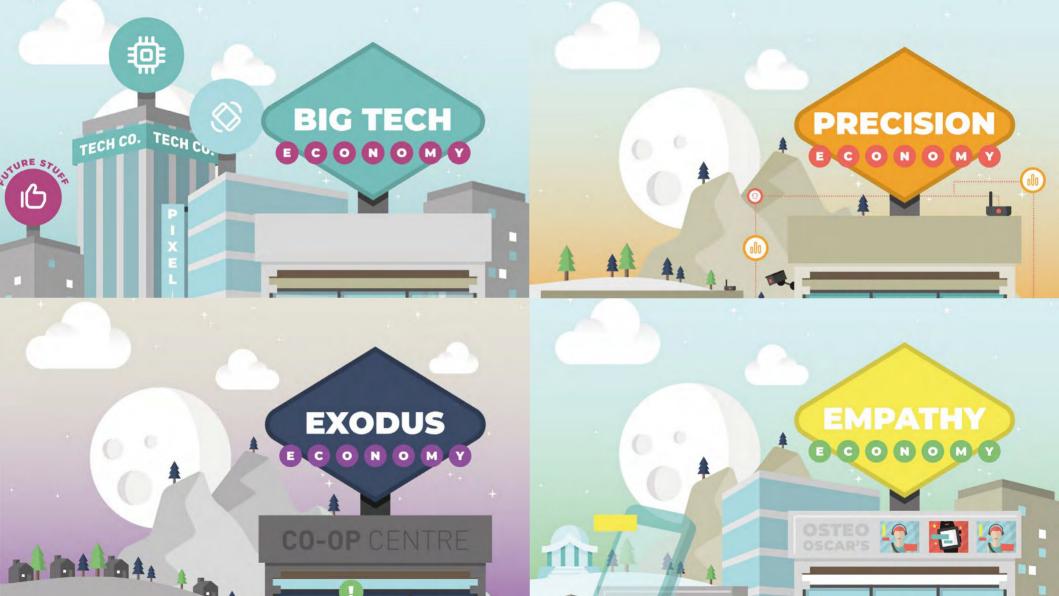
- ★Economic recession drives lack of innovation
- ★Low skill, low productivity, low pay
- Alternative economies emerge
- Poverty and debt trap
- ★ Self-sufficiency and rejection of consumerism
- ★ Growth outside of economic centres

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- Responsible development
- ★Self-regulation of technology
- ★Automation in partnership
- ★Economy supports education, care, entertainment
- ★Independent and artisan businesses thrive
- ★Emotional burden of serving others





RSA recommends

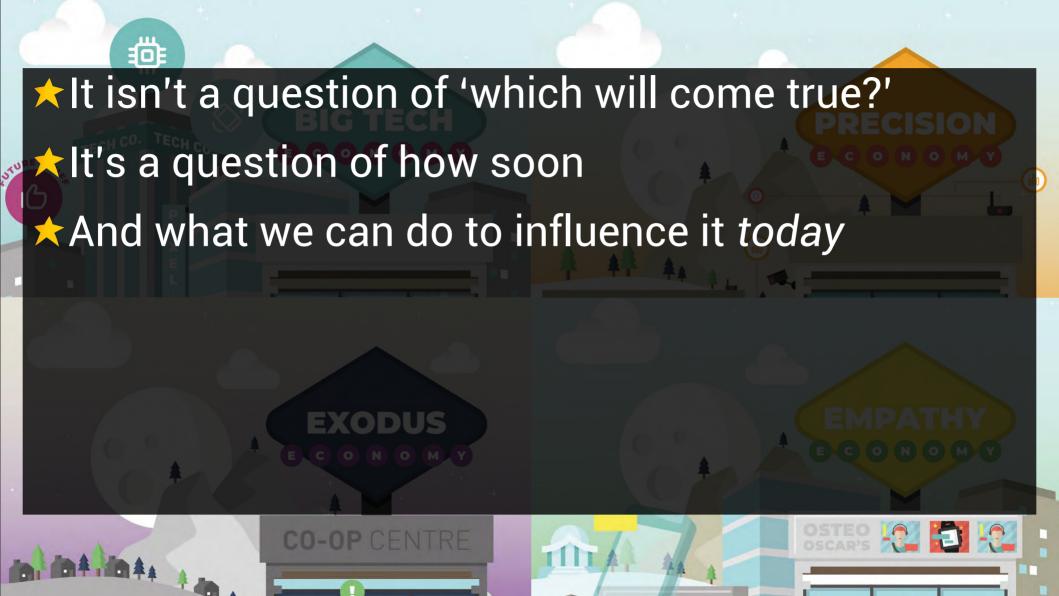
- ★ Richer debates
- ★Ethical technology
- ★Robust lifelong learning
- ★A 21st century safety net
- **★**Strong worker voice
- **★**Agile regulation







- ★These four futures are here today
 - 5G, AI, blockchain
 - Personal tracking, measurement and rating
 - Rejection of government control and consumerism
 - Ecotourism, self-sufficiency, co-operatives





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